

## Designated Evaluation Clinics (DECs) for COVID-19 in the 4 hospitals in the region

**Gaspé, Wednesday April 22nd, 2020** – In order to better protect the population by reducing the risk of the spread of the virus between symptomatic and asymptomatic people, the Centre Intégré de Santé et Services Sociaux (CISSS) in the Gaspé region announces that the emergency departments of the Maria, Chandler, Gaspé and Sainte- Anne-des-Monts hospitals, are now Designated Evaluation Clinics (DECs) for Covid-19.

The opening of these evaluation clinics will make it possible to concentrate medical consultation services with a family doctor in designated care sites and to refer all patients with symptoms similar to COVID-19, influenza or gastroenteritis, as well as those known to be positive COVID-19 or who are under investigation (awaiting test results or have a confirmed appointment for a test).

### **Medical consultation of a symptomatic person**

Any symptomatic person is asked to call 1-877-644-4545 at all times for advice and for an initial clinical evaluation of their state of health for any non-emergency clinical condition. It is important that symptomatic patients, who wish to consult a family doctor, do not appear in person in the emergency room or in medical clinics, CLSCs or GMF-U in the region. For those who show up, they could be redirected directly to another care setting.

### **Medical consultation of an asymptomatic person**

Other primary care sites (medical clinics, CLSC, GMF-U) have the mandate to provide services to the population who are asymptomatic, whether registered or not with a family doctor, and for consultation for other medical reasons.

Anyone who is asymptomatic can call one of these clinics to request an appointment. Info-Santé 811 can also be called to quickly reach a nurse in the event of a non-emergency health problem. The service is offered 24 hours a day, 365 days a year. Anyone residing in Quebec can call 811 for themselves or for a loved one.

**All conditions requiring immediate intervention**

Remember that for serious health problems, and for urgent medical care, it is important to call **9-1-1** or to go to the nearest emergency room in the area of residence.

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**Source :**

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